

# Transport and Environment Committee

10:00am, Tuesday, 25 August 2015

## Cleanliness of the City

<b>Item number</b>	7.6
<b>Report number</b>	
<b>Executive/routine</b>	Routine
<b>Wards</b>	All

### Executive summary

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This report updates Committee on a range of data concerned with the cleanliness of Edinburgh's streets and open spaces. A full picture of the standard of cleanliness across the city is derived from a number of data sources, including operational performance and data from the Council's Confirm on Demand asset and works order management software, feedback from members of the public and businesses via the Edinburgh People Survey and assessment of street cleanliness through the Keep Scotland Beautiful (KSB) CIMS report and LEAMs surveys. This range of data ensures that information about operational performance and standards of cleanliness is compared with public perception of the city's cleanliness.

The citywide CIMS score assessed by KSB in June 2015 is 74 with 95% of streets clean. Fourteen out of 17 Wards achieved a cleanliness score of 67 or above, meeting the national standard for cleanliness. Eight of those Wards achieved 72, or above, meeting the Council's high standard for cleanliness. Eleven Wards achieved a percentage clean result of 95% or above and out of those seven achieved a 100% clean result. A total of 422 transects were surveyed during this assessment.

This report gives a summary of the work and initiatives being carried out by the Council's Neighbourhood Teams to improve cleanliness at a local level.

This report also provides information on citywide cleanliness initiatives such as the roll-out of the Council's new trade waste policy, the expansion of the Waste Action Grant to include litter related projects and other litter campaigns taking place within the city.

Following a request at the Transport and Environment Committee on 2 June the report now also provides information on dog fouling statistics and initiatives across the city.

### Links

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<b>Coalition pledges</b>	<a href="#">P44</a>
<b>Council outcomes</b>	<a href="#">CO7</a> , <a href="#">CO17</a> , <a href="#">CO19</a> , <a href="#">CO25</a> , <a href="#">CO26</a> , <a href="#">CO27</a>
<b>Single Outcome Agreement</b>	<a href="#">SO4</a>

## Cleanliness of the City

### Recommendations

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- 1.1 It is recommended that the Transport and Environment Committee notes the content of this report.

### Background

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- 2.1 A range of Performance Indicators (PI's) is used throughout the year to monitor the standard of cleanliness across Edinburgh's streets and open spaces. These PI's are addressed at alternating times throughout the calendar year, and consist of Local Environment Management System (LEAMS) surveys (three per year), Cleanliness Index Monitoring System (CIMS) assessments (quarterly), Confirm on Demand performance reports (monthly), Parks Quality Assessments (annually) and the Edinburgh People Survey (annually).
- 2.2 The statutory performance indicator LEAMS process is structured so that all authorities carry out exactly the same monitoring programme to allow for full comparison between the results obtained. The methodology changed in 2014/15 to include a 'perception' value, and all authorities are now carrying out surveys based on the new methodology. A representative from the City of Edinburgh Council attends the newly formed LEAMs steering group discussions which are coordinated by Keep Scotland Beautiful (KSB). A total of three surveys will cover a random sample of a minimum of 5% of the streets and other relevant sites. Two surveys are completed internally and KSB completes an annual validation survey. An annual report on the findings and results for each local authority is prepared by KSB.
- 2.3 CIMS is the method used by The City of Edinburgh Council to assess street cleanliness. KSB manages the CIMS scheme nationally and carries out four independent assessments each year. The City of Edinburgh Council cleanliness performance targets for 2015/16 are a citywide CIMS score of 72, with a secondary target of 95% of streets surveyed as clean.
- 2.4 In June 2015, KSB undertook the latest CIMS independent assessment of Edinburgh's street cleanliness. Both performance targets were met during this survey. Each assessment is a snapshot of the cleanliness of the streets, with a 50 metre transect surveyed from a random sample of 10% of the city's streets. Each transect is graded on the presence of litter on a scale from 'A' to 'D' as detailed in the Code of Practice on Litter and Refuse (Scotland 2006). The following photographs depict the visual impact of an 'A' to a 'D' grade street:



**Grade A** These areas have no litter or refuse on the street, on the pavement, in gutters or at back lines. There were 94 (22%) Grade A streets observed within the June 2015 assessment.



**Grade B** These areas are clean apart from a few small items of litter. There were 308 (73%) Grade B streets observed within the June 2015 assessment.



**Grade C** These areas show accumulations of litter at back lines, kerbs and in between parked cars. There were 16 Grade (4%) C streets observed within the June 2015 assessment.



**Grade D** Streets are visibly and obviously heavily littered, with significant litter and refuse items. There were 4 (1%) Grade D assessments observed in the June 2015 assessment.

- 2.5 The Confirm on Demand asset and works order management system enables real-time two way flow of information and allows enquiries from the public to be directed straight to the Task Force workforce using smart phones and tablets. A performance and information framework has been developed which allows local issues and trends to be monitored and this information can be used in tandem with CIMS results and resident surveys in order to manage resources and target campaigns.
- 2.6 Dog fouling is assessed using a variety of performance indicators. These indicators include the number and distribution of dog fouling complaints received, the number of Fixed Penalty Notices (FPNs) issued for dog fouling, the percentage of CIMS transects containing dog fouling and the annual Edinburgh Peoples survey results.
- 2.7 A Parks Quality Score is produced annually for each of Edinburgh's parks using the Green Flag judging criteria. These scores are compared to the Edinburgh Minimum Standard which has been developed to benchmark our parks and record how they are improving. A range of criteria is assessed including litter and dog fouling, which can provide data on the cleanliness of the city's parks.

## Main report

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### Confirm on Demand data

- 3.1 The enquiries from the public logged onto the Confirm on Demand system in June 2015 are summarised in Tables 1 and 2.

Neighbourhood	Number of enquiries received	Percentage of enquiries dealt within agreed timescale	CEC Target
City Centre & Leith	658	64%	85%
East	179	86%	
North	226	67%	
South	196	97%	
South West	365	95%	
West	161	82%	
<b>Total</b>	<b>1785</b>	<b>75%</b>	

*Table 1: Number of enquires logged in each Neighbourhood in June 2015 and the percentage dealt with in agreed timescale.*

- 3.2 Three neighbourhoods (East, South and South West) achieved the target of 85% for dealing with enquiries within the given timescales. Citywide the target was not met with only 75% of enquiries being dealt within the given timescales.
- 3.3 The largest number of requests received were for litter (532 requests) and dumping/fly-tipping (477 requests).

Enquiry type	Number of enquiries received
Litter	532
Dumping/fly-tipping	477
Street cleaning request	197
Dog fouling	135
Weeds	76
Bin full	74
Graffiti (non-offensive)	57
Bin repair required	57
Dead animal	42
Broken glass	38
Needles	23
Spillage of fluids	22
Graffiti (offensive)	17
New bin request	17
Bin unsafe	7
Leaves	9
Bonfire Clearance Request	3
Public conveniences	3
Beach Cleaning Request	2
<b>Total</b>	<b>1785</b>

*Table 2: Enquiries received by the public in June 2015*

- 3.4 The Confirm data can be used to produce heat maps to illustrate spatially where there are hotspots for particular enquiry types. As an example, Figures 1 and 2 show the heat maps for litter and fly-tipping respectively over the period April 2014 – March 2015. This spatial data will support analysis of what is causing the issues, and allow a targeted approach to be taken to managing resources and running future projects/campaigns.

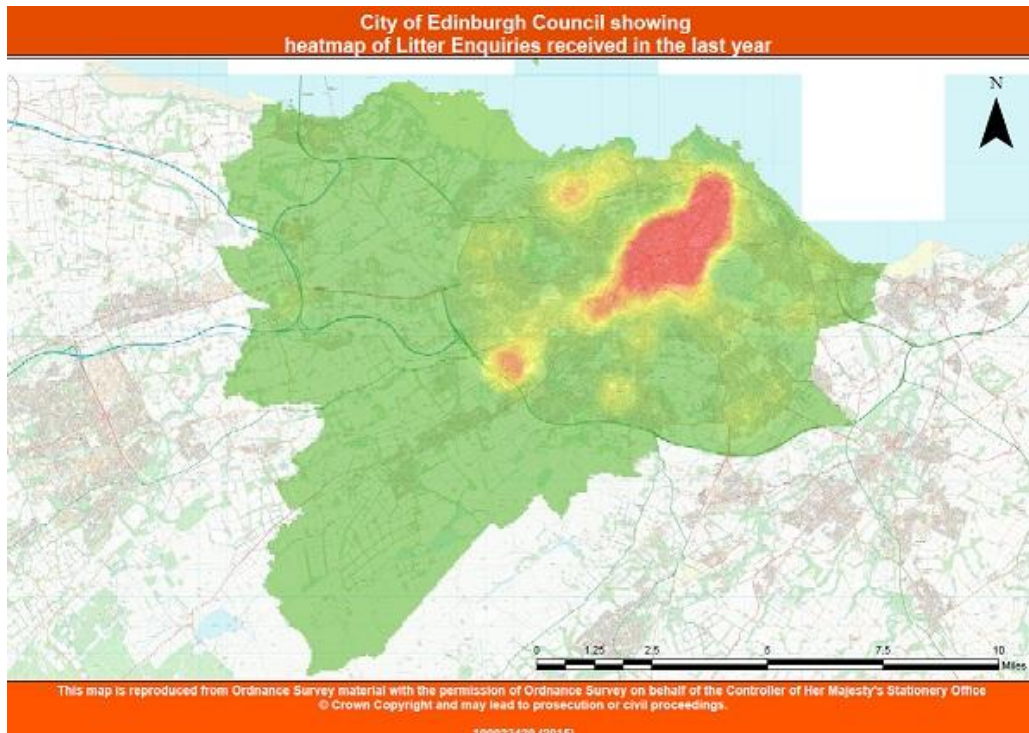


Figure 1: Litter enquiries logged April 2014 – March 2015

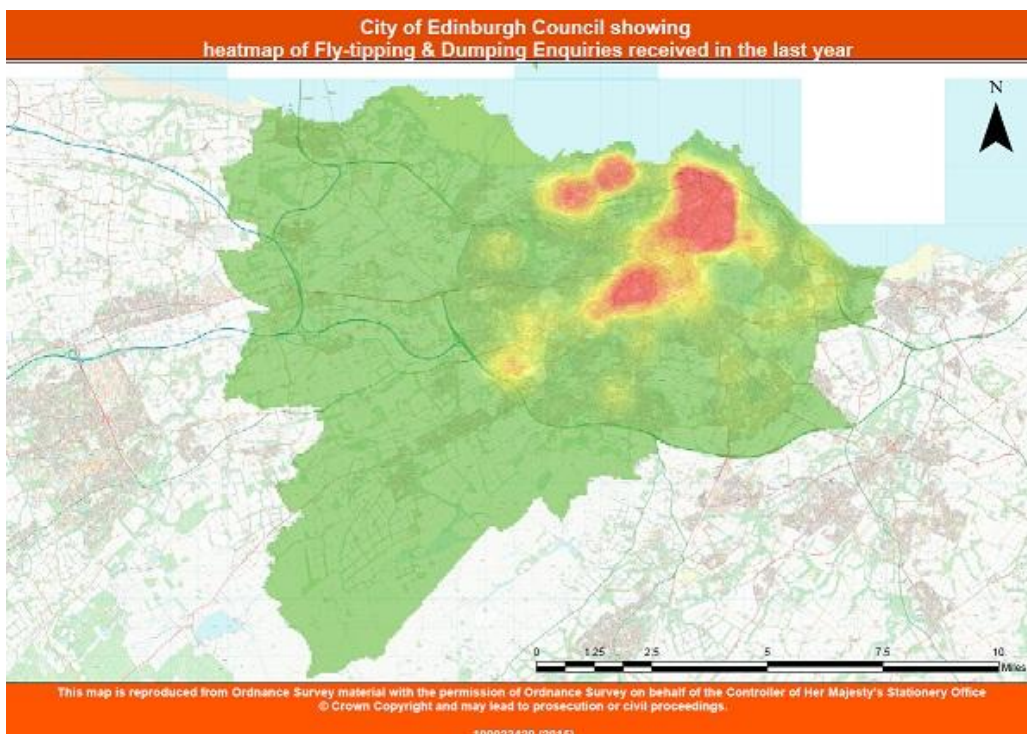


Figure 2: Fly-tipping enquiries April 2014 – March 2015

- 3.5 Figure 3 gives the distribution of needle enquiries in the city centre over the period April 2014 – March 2015. At this scale, areas with specific problems can be identified to provide Neighbourhood teams with information to enable resources to be targeted appropriately.

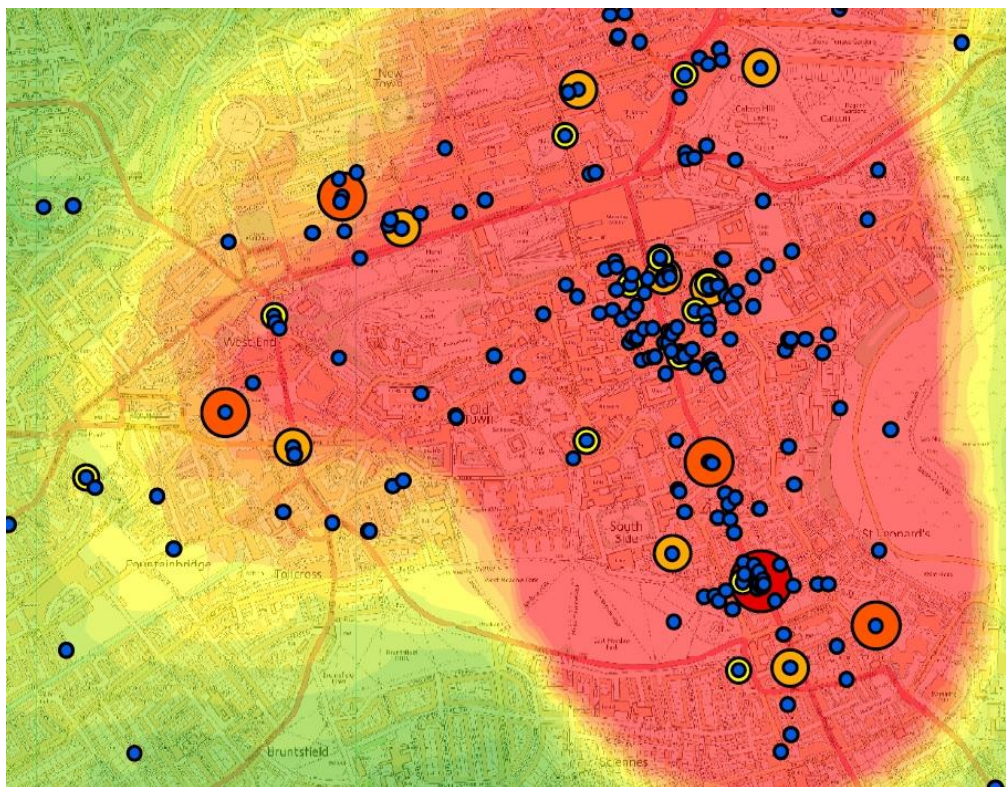


Figure 3: Needle enquiries April 2014 – March 2015 (blue = single needle, yellow = 2-3 needles, orange = 4-6 needles and red =7-12 needles)

### LEAMS Results 2014/2015

- 3.6 The LEAMS results for 2014/2015, using the new methodology surveys described earlier, show the percentage of acceptable standard of street cleanliness at 88.7% with a cleanliness index result of 72. A total of 1407 transects were surveyed.
- 3.7 The cleanliness index result is slightly up from the score of 71 in the previous year (2013/14), which means more Grade A streets were recorded. However, the percentage of acceptable standard of street cleanliness is slightly down from the 90% clean in 2014/2015. KSB have indicated this is likely a result of the new methodology which means both now both sides of a street need B (or above) to get the acceptable grade.
- 3.8 This information will be published automatically in the National Cleanliness Report (due to be released by Keep Scotland Beautiful before the end of 2015) and the Local Government Benchmarking Overview Report (due to be released early 2016 by the Improvement Service).

### CIMS survey results

- 3.9 The results of the June 2015 CIMS survey are summarised in Table 3 below.



Neighbourhood	% streets clean	CIMS score	KSB Acceptable Target	CEC Target CIMS Score	CEC Target % Clean
City Centre & Leith	87%	63	67	72	95%
East	98%	70			
North	92%	70			
South	99%	79			
South West	98%	75			
West	99%	84			
<b>City wide</b>	<b>95%</b>	<b>74</b>			

Table 3: Summary of June 2015 CIMS street cleanliness results

- 3.10 Eleven Wards achieved a cleanliness score of 67 or above, meeting the national standard for cleanliness. Eight of those Wards achieved 72, or above, meeting the Council's standard for cleanliness. The source of 76% of the litter noted within the survey was pedestrian related.
- 3.11 The highest percentage of litter noted within the survey was smoking related litter. This was noted in 62% of the streets surveyed.
- 3.12 Domestic related litter was noted in 3% of all 422 transects surveyed, however, in Ward 12 domestic related litter was noted in 18% of the transects surveyed. One 'D' grade was noted in Ward 12 which was a result of a full communal container where spillage had created a litter issue. Arrangements are underway to identify specific locations where side waste around communal containers is an issue. Waste Services, Task Force, and Community Engagement teams will meet to discuss how the issues with side waste can be tackled.

### City Centre and Leith Neighbourhood

Ward	% Streets Clean	CIMS Score
11	87%	63
12	82%	62
13	91%	63
<b>Overall</b>	<b>87%</b>	<b>63</b>

### East Neighbourhood

Ward	% Streets Clean	CIMS Score
14	100%	74
17	96%	67
Overall	98%	70

### North Neighbourhood

Ward	% Streets Clean	CIMS Score
4	90%	68
5	94%	71
Overall	92%	70

### South Neighbourhood

Ward	% Streets Clean	CIMS Score
10	100%	89
15	100%	83
16	97%	71
Overall	99%	79

### South West Neighbourhood

Ward	% Streets Clean	CIMS Score
2	100%	80
7	96%	69
8	100%	78
9	93%	69
Overall	98%	75

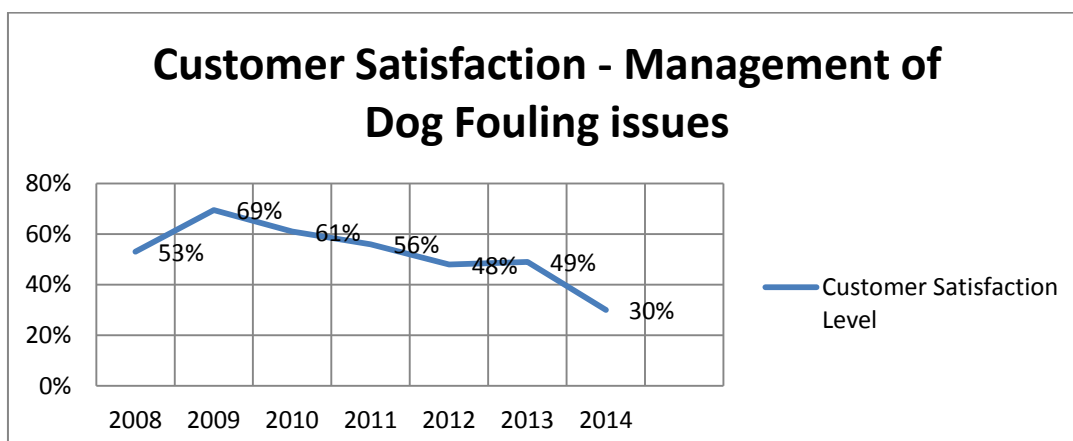
## West Neighbourhood

Ward	% Streets Clean	CIMS Score
1	100%	90
3	94%	71
6	100%	84
<b>Overall</b>	<b>99%</b>	<b>84</b>

## Dog fouling

### Edinburgh Peoples Survey Results

- 3.13 The 2014 Edinburgh Peoples survey recorded a satisfaction score of just 30% for the way the Council manages dog fouling issues. It also recorded “Tackle Dog Fouling” as the 6<sup>th</sup> highest priority for improving the quality of life in Edinburgh. This is despite decreasing dog fouling complaints and increasing CIMS scores citywide.



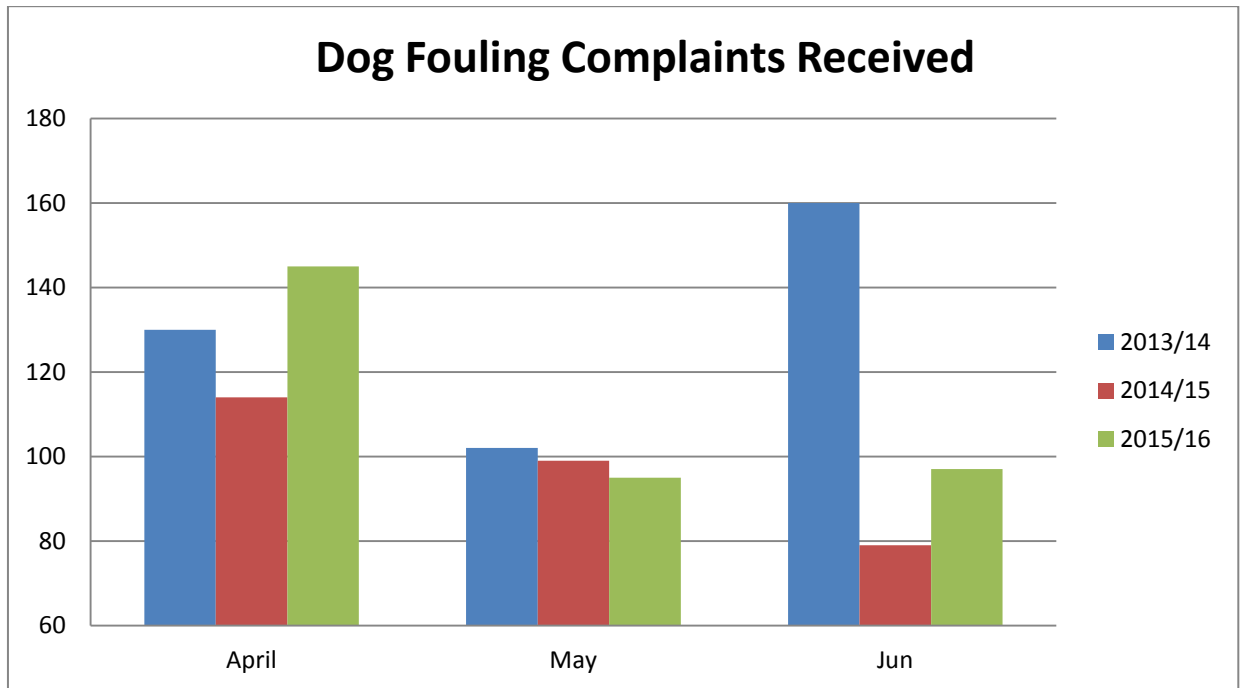
Graph 1: Customer satisfaction

- 3.14 In response to the drop in the satisfaction above, and following the decision at the Transport and Environment Committee on 2 June 2015, the Council is implementing a range of measures to improve the perception and reduce the level of dog fouling in Edinburgh. These measures are outlined below, alongside the latest performance information reported to provide context.

### Dog Fouling Complaints received

- 3.15 Over the period of the 1 April to 30 June 2015, there were a total of 337 dog fouling complaints received by the Environmental Wardens. This figure represents an increase of 45 complaints, or 15%, over the same period last year,

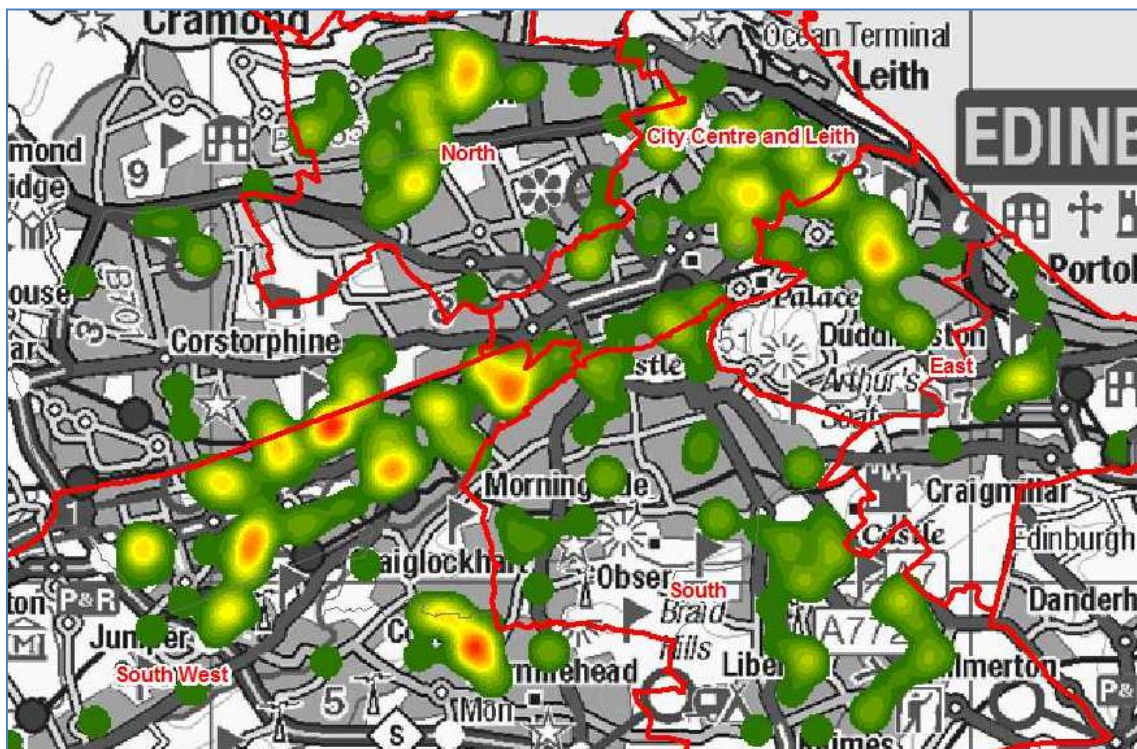
although it is still significantly below the 2013/14 figure of 392 complaints received during the same period.



*Graph 2 – Dog Fouling complaints received*

- 3.16 The increase can be linked in part to the increased publicity around dog fouling, following the reporting of the Edinburgh Peoples Survey results and the report to the Transport and Environment Committee, detailing the Council's refocused approach to tackling this issue, on 2 June 2015.

- 3.17 The following hotspot analysis of dog fouling complaints identifies where there have been a high number of complaints and allows resources to be allocated to these areas.



Map 1 Hotspot Analysis of Dog Fouling Complaints

- 3.18 Hotspot analysis is a new tool being used to tackle dog fouling. Not only will it allow the Council to specifically establish the hotspot areas to be targeted for attention, but future analysis and comparison may show the impact of any measures taken, including any associated displacement of problems due to local initiatives or enforcement. The identified hotspots will be targeted for enforcement action and patrols, but will also be targeted for the use of supporting measures such as local publicity and educational measures, including dog fouling stencils, posters etc.
- 3.19 The development of the hotspot analysis tools is ongoing, with more data allowing deeper analysis, which will be reported in future. Future improvements aim to include time bands of offences, incorporation of Fixed Penalty Notice (FPN) locations and any other relevant information which can be used to tackle dog fouling.

### **Dog Fouling Fixed Penalty Notices**

- 3.20 During the reporting period of 1 April to 30 June 2015, 17 FPNs were issued across all six neighbourhood areas. This compares to 84 issued in the same period in 2013, and 23 issued in 2014. It should be noted these figures are prior to the implementation of the new framework described below, from which there

is an anticipated increase in fixed penalty notices issued in relation to dog fouling.

### **Dog Fouling Framework**

3.21 A new framework for tackling dog fouling in Edinburgh has been developed and was presented to this committee on 2 June 2015. The framework proposes a number of specific activities to be explored which will see a refocusing of the Council's approach to dog fouling. The identified actions include:

- Extending the use of dog fouling stencils on pavements and in parks, to highlight particular areas of concern which have attracted multiple complaints, or where a FPN for dog fouling has been issued.
- Introducing a new refocused patrol matrix, targeting offenders using information provided by local residents to spread dog fouling patrols between 7am and 7pm, and ensuring patrols are occurring when residents are reporting dog fouling offences.
- Prioritising dog fouling for the scheduled weekend working of Environmental Wardens.
- Researching other approaches to dog fouling both in Scotland and abroad, looking to identify best practice and new ways of reducing dog fouling in Edinburgh.
- The establishment of a Environmental Warden Working Group, tasked with researching the use of low visibility and plain clothes patrols within the Environmental Wardens' service while fully complying with the relevant legislation.
- Working with community resources to encourage responsible dog ownership, including adopting a zero tolerance approach to dog fouling.

3.22 To support the framework a Dog Fouling Action Plan is being developed and progress updates will be included within this report in future.

### **Dog Fouling Communications Strategy**

3.23 The Action Plan will be accompanied by a new Communications Strategy to ensure that the public is aware of the Council's refocused approach to dog fouling. The new strategy is still in development but includes;

- The use of social media to highlight neighbourhood activities to tackle dog fouling, and promoting the use of the Council's 'Report It' facility to encourage the public to report dog fouling concerns.
- The development of a range of new publicity materials.
- The use of plasma screens in local offices to display the latest local dog fouling performance information.

- A pilot involving the Friends of Burdiehouse, which involves the development of locally designed pavement stencils.

### **CIPs and Neighbourhood Dog Fouling Initiatives**

- 3.24 The new citywide Community Improvement Partnerships (CIPs) reports, compiled by the Community Protection Support Unit Analysts, will feature neighbourhood specific information on dog fouling including local initiatives, hotspot analysis, and pilot schemes designed to tackle dog fouling in local communities. These reports will form part of the next Cleanliness of the City report of 27 October 2015, covering the next quarter period of 1 July 2015 to 30 September 2015.

### **Park Quality Assessments**

- 3.25 The Parks Quality Assessments for 2015 were completed by the end of July. The results are currently being compiled and data relating to litter and dog fouling will be presented in the next report.

### **Local Action and initiatives**

- 3.26 Local initiatives to combat litter and maintain street and open space cleanliness are ongoing in all six Neighbourhoods:
- 3.27 **City Centre and Leith Neighbourhood:** The Environmental Wardens have been working on the roll-out of the new trade waste policy (described later in the report) to ensure businesses are complying with the new timed window collections. Using information from Essential Edinburgh they have been focussing on engaging with businesses that have been identified as having issues with the new policy.
- 3.28 The team continue to use data from the Confirm on Demand system to target action across the Neighbourhood to ensure the most effective use of resources, both in terms of cleansing and enforcement. The Night Time Wardens have also been working with the Task Force Night Service to identify problem areas and deal with specific issues raised.
- 3.29 Through the summer festivals additional agency staff were employed to support the city centre street cleansing operations. These staff were allocated barrow beat routes in the areas with the highest footfall.
- 3.30 **East Neighbourhood:** This summer Portobello Beach retained its Scottish Seaside Award. The award scheme is run by Keep Scotland Beautiful and recognises the efforts of communities, volunteers, partner agencies and Council staff who work hard to maintain high standards on Scottish beaches. The Neighbourhood team has been working hard to maintain these standards throughout the summer season. A range of community groups have organised clean-ups in the area throughout the spring and summer, including Brighton and

Rosefield Residents Associations Annual Spring Cleaning Event, Figgate Park Clean-up, Barefoot Wine Rescue Beach Clean-up, Abbeyhill Primary School Clean-up and Highland Fling Nursery School Clean up in Brighton Park.

- 3.31 The East Environmental Wardens and Task Force Team are using the Confirm data to identify trends and hot spot locations in relation to dog fouling to enable resources to be better targeted and increase patrols in the most appropriate areas. 'No Dog Fouling' stencils and lamppost labels are also be used to discourage offenders. When replying to street cleaning requests/complaints from customers the team are taking the opportunity to seek further information on dog fouling. For example time of day and dog breed are recorded. The aim is not to increase the number of complaints received but to aid the Environmental Wardens' ability to combat environmental crimes.
- 3.32 **North Neighbourhood:** The Environmental Wardens have undertaken a number of initiatives in the neighbourhood to tackle litter and dog fouling. Around Crewe Road North and the surrounding area, Wardens acted on an increased number of complaints by increasing patrols and concentrating their efforts there for three days in the area. The Wardens issued two fixed penalty notices for dog fouling and three to people dropping litter. Following complaints about the control of dogs within Inverleith Park the wardens worked with Police Scotland officers in a pilot to focus of dog fouling, professional dog walkers and irresponsible dog owners. There have also been joint patrols with the Police around Broughton High School to highlight school littering issues and provide education to young people about the consequences of littering.
- 3.33 There have also been three community clean ups in the area. One in a communal area in West Pilton Park following an approach by two residents concerned about the amount of fly-tipping and rubbish in the area. In total around two tonnes of rubbish was removed. West Granton and West Pilton Community Council requested support for a clean-up of Ferry Road Drive and the Oriental Garden resulting in members of the Community Council, Tenants and Residents in Muirhouse (TRIM) and local neighbours removing approximately four tonnes of rubbish. The teams also assisted with the clean-up of private land in West Pilton Green where landlords approached Total Craigroyston for help. Landlords made posters and approached local neighbours for assistance with the clean up.
- 3.34 **South Neighbourhood:** The introduction of pedestrian barrow routes continues to provide added value to the cleanliness of the South area wards. Of the twelve 'A' scores in Ward 10 and eight 'A' scores in Ward 15, collectively six are associated with streets cleansed by the barrow operatives with fourteen associated with the mechanical and mobile teams. Recently, a further route covering Morningside (Southern End) has been added to the 7 barrow beat routes already in place and there is an expectation that standards will be maintained in this area of the ward as a result. This will allow mobile crews to undertake more work and enhance the cleansing of Ward 16.

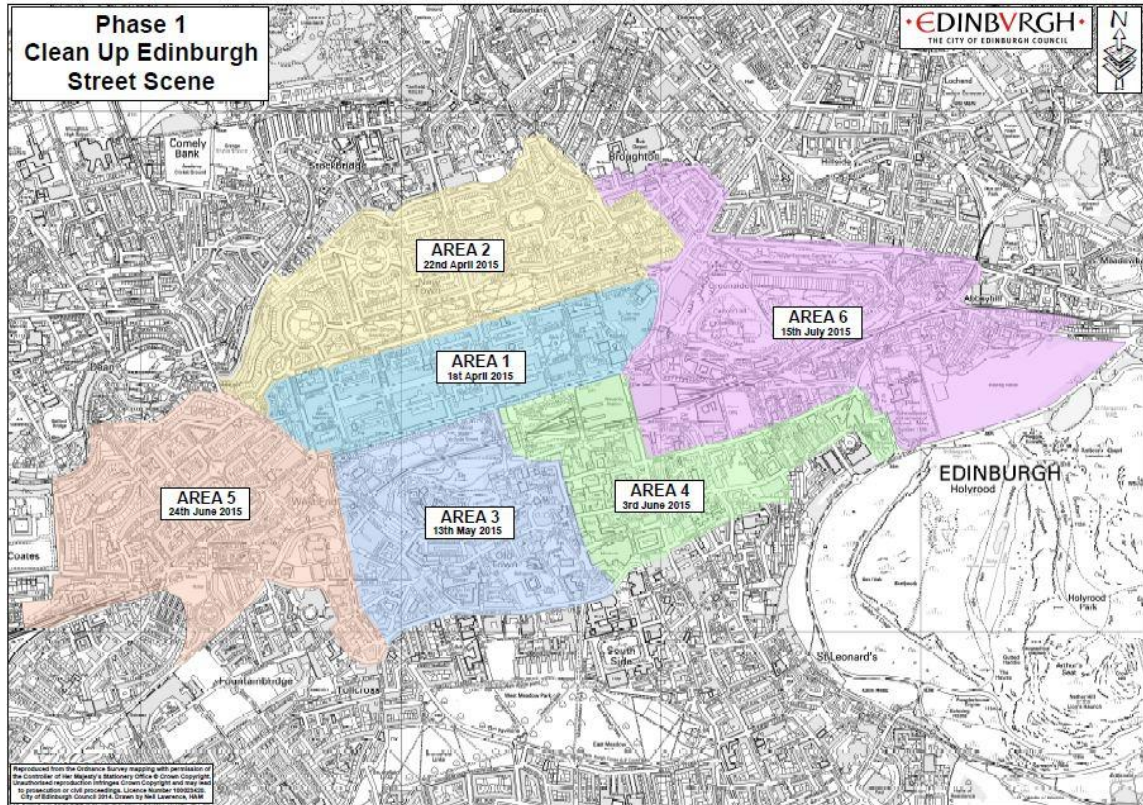


- 3.35 At the end of spring/early summer an Initiative week was undertaken in the Dumbiedykes Area, led by the Neighbourhood Community Safety team. This involved joint service teams and community volunteers undertaking a cleanup of all debris and uplifting bulky household items throughout the estate. A further similar Initiative was undertaken in the Nicolson Square/Southside area in June where joint teams tackled a number of issues both relating to cleaning and also activities carried out by the Community Safety teams. In early May a clean-up led by volunteers took place in Burdiehouse Burn Valley Park. This was a follow on to the previous clean-up by volunteers and staff carried out in April.
- 3.36 **South West Neighbourhood:** The neighbourhood team has supported nine community clean up events over the period at Buckstone Circle, Slateford, Oxgangs Centre, Dean Park primary School, Ratho, Fairmilehead Park, Craiglockhart Primary, Canal Tow Path and Edinburgh College. Groups ranging from businesses to school children have participated. The Neighbourhoods Park Rangers also supported several environmental projects including:
- Princes Trust students & Broomhouse Primary pupils at Sighthill Park where they carried out woodland thinning and litter picking.
  - Tyncastle pupils at Saughton Park carried out litter picking.
  - Church volunteers carried out litter picking and tree work at Hailes Quarry Park and Kingsknowe.
  - The Friends of Muir Wood Park carried out a clean-up of the park.
  - Assistance with annual Oxgangs Gala by running community clean-ups before and after the event.
- 3.37 The Task Force have continued to work closely with Environmental Warden colleagues on dog fouling issues and problematic trade waste presentation in Gorgie and Dalry. Work is on-going with business engagement to facilitate best practise for waste disposal.
- 3.38 **West Neighbourhood:** The West's Environmental Warden team has delivered a number of projects in the area dealing with the issues of dog fouling and dumped waste in higher density housing areas of Drum Brae and Clermiston. Local operations, including the provision of amnesty cages, have been delivered with a number of partners including the Scottish Fire and Rescue Service encouraging residents to clear communal access areas and reduce the likelihood of fires in common stairs. The Warden team has also been working with the Drumbrae Community Council to set up a Green Dog Walkers Scheme which was launched at the Drumbrae Gala Day.
- 3.39 A number of partners and staff from the West neighbourhood team have also supported recent successful community clean-ups in Clermiston Housing and Park areas with local residents and members on the Drum Brae and Clermiston Community Council.
- 3.40 Operationally, plans have remained focused to deliver scheduled cleaning in line with local knowledge and ensure that reactive customer commitments are delivered by the required target times.

## City wide initiatives

### City wide implementation of Trade Waste Strategy

- 3.41 The roll-out of the new trade waste project commenced on 1 April 2015 and is currently progressing on schedule. Map 1 provides the areas targeted as part of Phase 1 which is due to be completed by the end of August 2015.



Map 1. Roll-out of new trade waste policy Phase 1

- 3.42 Unauthorised trade waste bins within Phase 1 have been removed. Out of the 809 trade waste containers identified in areas 1 and 2 at the start of the roll-out, only 16% (130) had to be removed as part of the project. This is a result of the hard work undertaken by the trade waste companies to contact their customers, remove their bins and ensure the new policy is being followed.
- 3.43 Photos 1 and 2 illustrate the impact that can already be observed in Area One.



Photo 1: West Register Street



*Photo 2: Thistle Street South Lane*

### **Local and national litter campaigns**

- 3.44 Following the Zero Waste Scotland funded fly-tipping project run by the Council in February and March 2015 a larger communications campaign was rolled out over the summer. The best practise guide developed by the Council and Zero Waste Scotland was used and the aim of this campaign was to educate residents that dumping items is illegal and to reduce the amount of fly-tipping in the city.
- 3.45 The Council's Open Space Strategy Team met with Zero Waste Scotland (ZWS) early summer to discuss its campaigns for 2015 and establish how the Council may be able to link in with these. There are opportunities for involvement in national initiatives for monitoring litter and the exploration of 'nudge/ budge' techniques at a local level and project proposals will be developed with ZWS.
- 3.46 As part of the Council's challenge shift project, campaign materials were used to promote the on-line forms, including one for litter. The impact of this on enquiries received will be monitored through Confirm.
- 3.47 The Council's Waste Action Grant now covers litter projects and community groups have been encouraged to apply for funding to run preventative litter campaigns/initiatives.

### **Community Clean Ups**

- 3.48 In Edinburgh a total of 60 community clean up events, which have been registered with KSB, have been undertaken this year (as at 16 June 2015). Over 3500 volunteers have taken part in a variety of clean ups throughout the city. Task Force teams continue to provide support for these events by providing litter pickers, bags and uplifting litter and waste collected after the event. Volunteers are also provided with advice and guidance on organising an event.

### **Roll out of Edinburgh's new recycling service**

- 3.49 Since the 1 September 2014, Waste Services has been replacing red and blue boxes with a wheelie bin. The new service allows residents to recycle more of their waste and make this easier by having fewer items to sort. Additional materials can now be recycled including small electrical items. Waste Services

rolled out the fourth phase in June 2015, which means 100,000 households now receive the new service. Bin presentation in the new recycling service is averaging 77%. The introduction of the new recycling service has had a positive impact of cleanliness standards in the areas where the red and blue boxes have been replaced. This is because the recycling material is contained in a wheelie bin and is not prone to being blown out.

### **Eco schools**

- 3.50 Litter is a mandatory topic for all Eco Schools, and as such all schools participating in the programme regularly undertake activities to address litter. Examples of the work carried out by schools include community litter picks, mapping playground litter hotspots, litter picking rotas for school and taking part in beach clean-ups. Parks and Greenspaces support the Eco-Schools Programme on behalf of the Council.
- 3.51 There are currently 146 Edinburgh Local Authority establishments registered as Eco Schools in Edinburgh. Of these, 94% have achieved at least one award and 70 have achieved Green Flag status. Part of the work to become a Green Flag school is the production of an action plan, planning at least one year's worth of work to tackle litter related issues.

### **Measures of success**

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- 4.1 To achieve the national standard of cleanliness CIMS score of 67 as a minimum in all areas
- 4.2 To achieve a city wide CIMS score of 72.
- 4.3 To meet 85% of operational commitments within the given timescale.

### **Financial impact**

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- 5.1 There is no financial impact from this report.

### **Risk, policy, compliance and governance impact**

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- 6.1 There is no risk, policy, compliance or governance impact from this report

### **Equalities impact**

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- 7.1 The achievement of high cleanliness standards throughout the city fosters good relationships between the Council and residents through the provision of high

quality services. It can also lead to safer routes free from potential obstructions and trip hazards for all pedestrians, particularly those with visual impairments.

## Sustainability impact

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8.1 None

## Consultation and engagement

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9.1 None

## Background reading/external references

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[www.keepsotlandbeautiful.org](http://www.keepsotlandbeautiful.org)

[2014 Edinburgh People Survey](#)

[Keep Scotland Beautiful Eco Schools](#)

[City of Edinburgh Council Waste Action Grant](#)

[Zero Waste Scotland National Litter Strategy](#)

## John Bury

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## Links

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<b>Coalition pledges</b>	P44 - Prioritise keeping our streets clean and attractive.
<b>Council outcomes</b>	CO7 - Edinburgh draws new investment in development and regeneration. CO17 - Clean – Edinburgh’s streets and open spaces are free from litter and graffiti. CO19 - Attractive places and well maintained – Edinburgh remains an attractive city through the development of high quality buildings and places and the delivery of high standards. CO25 - The Council has efficient and effective services that

	deliver on objectives.
	CO26 - The Council engages with stakeholders and works in partnership to improve services and deliver on agreed objectives.
	CO27 - The Council supports, invests and develops our people.
<b>Single Outcome Agreement</b>	SO4 - Edinburgh's communities are safer and have improved physical and social fabric.
<b>Appendices</b>	N/A